

CHAPTER 111: CABLE AND VIDEO SERVICES

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CABLE/VIDEO SERVICE PROVIDER FEE

§ 111.01 FINDINGS.

- (A) The Village has the authority to adopt ordinances and to promulgate rules and regulations that pertain to its government and affairs and that protect the public health, safety, and welfare of its citizens.
- (B) This subchapter is adopted pursuant to the provisions of the State Cable and Video Competition Law of 2007, Pub. L. No. 95-0009, being ILCS Ch. 220, Act 5, §§ 21-100 *et seq.* (the "Act").
- (C) This subchapter is intended to establish the service provider fee the Act authorizes municipalities to impose on a holder under ILCS Ch. 220, Act 5, § 21-801.
(Ord. 4-3-B, passed 12-5-2007)

§ 111.02 DEFINITIONS.

For the purpose of this subchapter, the following definitions shall apply unless the context clearly indicates or requires a different meaning.

CABLE SERVICE. As defined in 47 U.S.C. § 522(6).

COMMISSION. The State Commerce Commission.

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GROSS REVENUES:

- (1) **GROSS REVENUES** shall include the following:
 - (a) Recurring charges for cable or video service;
 - (b) Event-based charges for cable service or video service, including, but not limited to, pay-per-view and video-on-demand charges;
 - (c) Rental of set top boxes and other cable service or video service equipment;
 - (d) Service charges related to the provision of cable service or video service, including, but not limited to, activation, installation, and repair charges;
 - (e) Administrative charges related to the provision of cable service or video service, including, but not limited to, service order and service termination charges;
 - (f) Late payment fees or charges, insufficient funds check charges, and other charges assessed to recover the costs of collecting delinquent payments;
 - (g) A pro rata portion of all revenue derived by the holder or its affiliates pursuant to compensation arrangements for advertising or for promotion or exhibition of any products or services derived from the operation of the holder's network to provide cable service or video service within the Village. The allocation shall be based on the number of subscribers in the Village divided by the total number of subscribers in relation to the relevant regional or national compensation arrangement;
 - (h) Compensation received by the holder that is derived from the operation of the holder's network to provide cable service or video service with respect to commissions that are received by the holder as compensation for promotion or exhibition of any products or services on the holder's network, such as a "home shopping" or similar channel, subject to division (1)(i) below;
 - (i) In the case of a cable service or video service that is bundled or integrated functionally with other services, capabilities, or applications, the portion of the holder's revenue attributable to the other services, capabilities, or applications shall be included in the gross revenue unless the holder can reasonably identify the division or exclusion of the revenue from its books and records that are kept in the regular course of business; and
 - (j) The service provider fee permitted by ILCS Ch. 220, Act 5, § 21-801(b).
- (2) **GROSS REVENUES** do not include any of the following:
 - (a) Revenues not actually received, even if billed, such as bad debt, subject to ILCS Ch. 220, Act 5, § 21-801(c)(1)(vi);
 - (b) Refunds, discounts, or other price adjustments that reduce the amount of gross revenues received by the holder of the state-issued authorization to the extent the refund, rebate, credit, or discount is attributable to cable service or video service;

- (c) Regardless of whether the services are bundled, packaged, or functionally integrated with cable service or video service, any revenues received from services not classified as cable service or video service, including, without limitation, revenue received from telecommunication services, information services, or the provision of directory or internet advertising, including yellow pages, white pages, banner advertisement, and electronic publishing or any other revenues attributed by the holder to noncable service or nonvideo service in accordance with the holder's books and records and records kept in the regular course of business and any applicable laws, rules, regulations, standards, or orders;
 - (d) The sale of cable services or video services for resale in which the purchaser is required to collect the service provider fee from the purchaser's subscribers to the extent the purchaser certifies in writing that it will resell the service within the Village and pay the fee permitted by ILCS Ch. 220, Act 5, § 21-801(b) with respect to the service;
 - (e) Any tax or fee of general applicability imposed upon the subscribers or the transaction by a city, state, federal, or any other governmental entity and collected by the holder of the state-issued authorization and required to be remitted to the taxing entity, including sales and use taxes;
 - (f) Security deposits collected from subscribers; and/or
 - (g) Amounts paid by subscribers to "home shopping" or similar vendors for merchandise sold through any home shopping channel offered as part of the cable service or video service.
- (3) Revenue of an affiliate of a holder shall be included in the calculation of **GROSS REVENUES** to the extent the treatment of the revenue as revenue of the affiliate rather than the holder has the effect of evading the payment of the fee permitted by ILCS Ch. 220, Act 5, § 21-801(b) which would otherwise be paid by the cable service or video service.

HOLDER. A person or entity that has received authorization to offer or provide cable or video service from the Commission pursuant to ILCS Ch. 220, Act 5, § 21-401.

SERVICE. The provision of "cable service" or "video service" to subscribers and the interaction of subscribers with the person or entity that has received authorization to offer or provide cable or video service from the Commission pursuant to ILCS Ch. 220, Act 5, § 21-401.

SERVICE PROVIDER FEE. The amount paid under this subchapter and ILCS Ch. 220, Act 5, § 21-801 by the holder to a Village for the service areas within its territorial jurisdiction.

VIDEO SERVICE.

- (1) Video programming and subscriber interaction, if any, that is required for the selection or use of the video programming services, and which is provided through wireline facilities located at least in part in the public right-of-way without regard to delivery technology, including internet protocol technology.

- (2) This definition does not include any video programming provided by a commercial mobile service provider defined in 47 U.S.C. § 332(d) or any video programming provided solely as part of, and via, service that enables users to access content, information, electronic mail, or other services offered over the public internet.

(Ord. 4-3-B, passed 12-5-2007)

§ 111.03 FEE IMPOSED.

- (A) *Generally.* A fee is hereby imposed on any holder providing cable service or video service in the Village.
- (B) *Amount of fee.* The amount of the fee imposed hereby shall be 5% of the holder's gross revenues. The fee can be no greater than the fee paid to the Village by an incumbent cable operator providing cable service.
- (C) *Notice to the Village.* The holder shall notify the Village at least ten days prior to the date on which the holder begins to offer cable service or video service in the Village.
- (D) *Holder's liability.* The holder shall be liable for and pay the service provider fee to the Village. The holder's liability for the fee shall commence on the first day of the calendar month following 30 days after receipt of this subchapter by the holder. This subchapter shall be sent by mail, postage prepaid, to the address listed on the holder's application notice sent pursuant to ILCS Ch. 220, Act 5, § 21-401(b)(6).
- (E) *Payment date.* The payment of the service provider fee shall be due on a quarterly basis, 45 days after the close of the calendar quarter. If mailed, the fee is considered paid on the date it is postmarked. Each payment shall include a statement explaining the basis for the calculation of the fee.
- (F) *Exemption.* The fee hereby imposed does not apply to existing cable service or video service providers that have an existing franchise agreement with the Village in which a fee is paid.
- (G) *Credit for other payments.* An incumbent cable operator that elects to terminate an existing agreement pursuant to ILCS Ch. 220, Act 5, § 21-301(c) with credit for prepaid franchise fees under that agreement may deduct the amount of the credit from the fees that operator owes under division (B) above.

(Ord. 4-3-B, passed 12-5-2007)

§ 111.04 APPLICABLE PRINCIPLES.

All determinations and calculations under this subchapter shall be made pursuant to generally accepted accounting principles.

(Ord. 4-3-B, passed 12-5-2007)

§ 111.05 NO IMPACT ON OTHER TAXES DUE FROM HOLDER.

Nothing contained in this subchapter shall be construed to exempt a holder from any tax that is or may later be imposed by the Village, including any tax that is or may later be required to be paid by or through the holder with respect to cable service or video service. A state-issued authorization shall not affect any requirement of the holder with respect to payment of the Village's simplified municipal telecommunications tax or any other tax as it applies to any telephone service provided by the holder. A state-issued authorization shall not affect any requirement of the holder with respect to payment of the local unit of government's 911 or E911 fees, taxes, or charges.

(Ord. 4-3-B, passed 12-5-2007)

§ 111.06 AUDITS OF CABLE/VIDEO SERVICE PROVIDER.

(A) *Audit requirement.* The Village will notify the holder of the requirements it imposes on other cable service or video service providers to submit to an audit of its books and records. The holder shall comply with the same requirements the Village imposes on other cable service or video service providers in its jurisdiction to audit the holder's books and records and to recompute any amounts determined to be payable under the requirements of the Village. If all local franchises between the Village and cable operator terminate, the audit requirements shall be those adopted by the Village pursuant to the Local Government Taxpayers' Bill of Rights Act, ILCS Ch. 50, Act 45, §§ 1 *et seq.* No acceptance of amounts remitted should be construed as an accord that the amounts are correct.

(B) *Additional payments.* Any additional amount due after an audit shall be paid within 30 days after the municipality's submission of an invoice for the sum.

(Ord. 4-3-B, passed 12-5-2007)

§ 111.07 LATE FEES AND PAYMENTS.

All fees due and payments which are past due shall be governed by ordinances adopted by this municipality pursuant to the Local Government Taxpayers' Bill of Rights Act, ILCS Ch. 50, Act 45, §§ 1 *et seq.*

(Ord. 4-3-B, passed 12-5-2007)

§ 111.08 EFFECTIVE DATE.

This subchapter shall be in full force and effect from and after its passage and approval and publication as required by law. (Ord. 4-3-B, passed 12-5-2007)

***CABLE AND VIDEO
CUSTOMER PROTECTION LAW***

§ 111.20 FINDINGS.

(A) The Village has the authority to adopt ordinances and to promulgate rules and regulations that pertain to its government and affairs and that protect the public health, safety, and welfare of its citizens.

- (B) This subchapter is adopted pursuant to the Cable and Video Customer Protection Law, being ILCS Ch. 220, Act 5, § 22-501, authorizing a Village to enforce all of the customer service and privacy protection standards of the section.
- (C) The Village desires to enforce the customer service and privacy protection standards with respect to complaints received from residents as provided by the Cable and Video Customer Protection Law.

(Ord. 4-3-C, passed 12-5-2007)

§ 111.21 CUSTOMER SERVICE AND PRIVACY PROTECTION LAW.

- (A) *Adoption.* The regulations of ILCS Ch. 220, Act 5, § 22-501, are hereby adopted by reference and made applicable to the cable or video providers offering services within the Village's boundaries.
- (B) *Amendments.* Any amendment to the Cable and Video Customer Protection Law that becomes effective after the effective date of this subchapter shall be incorporated into this subchapter by reference and shall be applicable to cable or video providers offering services within the municipality's boundaries. However, any amendment that makes its provisions optional for adoption by municipalities shall not be incorporated into this subchapter by reference without formal action by the corporate authorities of the Village.

(Ord. 4-3-C, passed 12-5-2007)

§ 111.22 ENFORCEMENT.

The Village does hereby, pursuant to law, declare its intent to enforce all of the customer service and privacy protection standards of the Cable and Video Customer Protection Law with respect to complaints received from residents within the Village.

(Ord. 4-3-C, passed 12-5-2007) Penalty, see § 111.99

§ 111.23 CUSTOMER CREDITS.

The Village hereby adopts the schedule of customer credits for violations. Those credits shall be as provided for in the provisions of ILCS Ch. 220, Act 5, § 22-501(s) and applied on the statement issued to the customer for the next billing cycle following the violation or following the discovery of the violation. The cable or video provider is responsible for providing the credits and the customer is under no obligation to request the credit.

(Ord. 4-3-C, passed 12-5-2007)

§ 111.24 EFFECTIVE DATE.

This subchapter shall be in full force and effect from and after its passage and approval and publication as required by law. The provisions of this subchapter as to incumbent cable operators take effect 1-1-2008.

(Ord. 4-3-C, passed 12-5-2007)

§ 111.99 PENALTY.

- (A) Any person violating any provision of this subchapter for which no specific penalty is prescribed shall be subject to § 10.99.
- (B) The Village, pursuant to ILCS Ch. 220, Act 5, § 22-701(r), does hereby provide for a schedule of penalties for any material breach of the Cable and Video Customer Protection Law by cable or video providers in addition to the penalties provided in the law. The monetary penalties shall apply on a competitively neutral basis and shall not exceed \$750 for each day of the material breach, and shall not exceed \$25,000 for each occurrence of a material breach per customer.
- (1) **MATERIAL BREACH** means any substantial failure of a cable or video provider to comply with service quality and other standards specified in any provision of the law.
 - (2) The Village shall give the cable or video provider written notice of any alleged material breaches of the law and allow the provider at least 30 days from the receipt of the notice to remedy the specified material breach.
 - (3) A material breach, for the purposes of assessing penalties, shall be deemed to occur for each day that a material breach has not been remedied by the cable or video service provider after the notice in division (B)(2) above.

(Ord. 4-3-C, passed 12-5-2007)